



## Etiqa's Media Clippings of November 2023

(30 November 2023)



## Nikmati air bersih selepas 57 tahun

Penduduk kampung tidak perlu lagi berdepan pakaian rosak akibat dibasuh menggunakan air keruh

Oleh ADILA SHARINNI WAHID  
KUALA KRAI

**S**elepas 57 tahun berdepan masalah air keruh, hampir 1,000 penduduk di Kampung Bijih dan Kampung Jelai di sini akhirnya dapat menikmati bekalan air bersih setiap hari.

Penduduk, Abdul Aziz Amin, 67, berkata, sebelum ini penduduk hanya bergantung kepada sumber bekalan air bukit dari anak sungai berhampiran menggunakan sistem graviti yang dibina secara bergotong-royong.

Katanya, masalah utama dihadapi adalah kekurangan air di tempat tададan sedia ada berikut kerosakan paip dan kerap bocor serta saiz tandak kecil, sekali gus tidak dapat menampung keperluan penduduk kampung.

"Selama ini kami minum air dari sungai atau bukit yang tidak dirawat dan kotor."

"Selain itu, keadaan air juga menjadi lebih keruh dan tidak bersih ketika musim hujan kerana ber-

campur lumpur.

"Orang kampung juga kerap terkena cirit-birit dan kegatalan kulit kerana menggunakan air tidak bersih ini," katanya ketika ditemui selepas Majlis Penyerahan Projek Bekalan Air Bersih Etiqa di Kampung Bijih, baru-baru ini.

Turut hadir Presiden Islamic Aid Malaysia (IAM), Zawahir Abdullah.

Seorang lagi penduduk, Sofi Mardiana Mat Salleh, 45, berkata, projek berkenaan memberi keleongan kepada suri rumah yang memerlukan air bersih untuk memasak dan sumber minuman.

"Malah, penduduk kampung juga tidak perlu lagi berdepan pakaian rosak akibat dibasuh menggunakan air keruh sehingga meninggalkan kesan dan bau pada baju."

"Kesihatan penduduk juga terjamin kerana air ditapis dan dirawat terlebih dahulu sebelum diminum," katanya.

Terdahulu, Projek Bekalan Air Bersih Etiqa bermilai RM276,375 itu dilaksanakan Etiqa dengan kerjasama IAM bermula September lalu dan siap dalam tempoh dua bulan.

Terdahulu, menurut Ketua Pegawai Eksekutif Etiqa Family Takaful Bhd, Zafri Ab Halim berkata, tandak air lama terletak di kawasan bukit berhampiran kampung dinaik taraf bertujuan mendapatkan bekal-

an air lebih banyak dan tekanan lebih tinggi sebelum disalurkan ke rumah pam.

Zafri berkata, sistem graviti digunakan bagi penyaluran air dari tandak melalui paip poli sepanjang tiga kilometer dari muka sawak ke rumah pam dan ditapis serta dirawat dengan Sistem Penapis Air Membran Sintetik Berskala Tinggi.

"Air ini kemudian disimpan dalam dua tangki simpanan berkapasiti 10,000 gelen.

"Air terawat kemudian disalurkan terus ke paip utama dan pusat pengambilan air di kawasan berhampiran bagi memudahkan penduduk mengambil air bersih untuk kegunaan harian.

"Setiap projek menelan belanja sekitar RM250,000 hingga RM300,000 dan dapat memberi manfaat kepada penduduk yang memerlukan," katanya.

Jelas beliau, setakat ini sebanyak 18 projek sama sudah dilaksanakan di seluruh negara sejak 2017 dengan kawasan pedalaman di Kelantan serta Kedah paling banyak menerima kemudahan itu.

"Projek ini selari dengan visi kami untuk menjadikan dunia ini sebuah tempat yang lebih baik dan bukti keprihatinan Etiqa dalam meningkatkan mutu kehidupan, sosial serta ekonomi masyarakat melalui tanggungjawab sosial korporat (CSR)," katanya.



SOFI MARDIANA

# 26 November 2023, Utusan Malaysia

## Etiqa launches its 18<sup>th</sup> Clean Water Project



**Utusan**  
**Malaysia**

LOG MASUK LANGGAN



RM800,000 bantu selesai bekalan air bersih di Kelantan



ZAFRI Ab Halim (dua dari kanan) bersama Zawahir Abdullah (dua dari kiri) melawat tapak Projek Air Bersih di Kampung Bijih, Kuala Krai, Kelantan.-UTUSAN/ROSMIZAN RESDI

Oleh ROSMIZAN RESDI 25 November 2023, 5:08 pm



KUALA KRAI: Etiqa Takaful Bhd. (Etiqa) memperuntukkan sumbangan kira-kira RM800,000 bagi menjalankan empat projek bekalan air bersih di negeri ini.

Ketua Pegawai Eksekutif Etiqa Family Takaful Berhad Zafri Abd Halim berkata, projek sejak tahun 2017 sehingga kini itu dilaksanakan dengan kerjasama Islamic Aid Malaysia (IAM) menerusi program tanggungjawab sosial korporatnya (CSR).

Menurutnya, ia adalah bertujuan untuk membantu meringankan beban penduduk setempat dalam mendapatkan bekalan air bersih secara berterusan sepanjang tahun.

"Kita mula melaksanakan projek air bersih ini di Kampung Chuchoh Puteri, Kuala Krai pada tahun 2017, Kampung Padang Bukit, Lubuk Setol, Rantau Panjang pada tahun 2019, Kampung Sungai Sok, Kuala Krai pada tahun lalu serta di Kampung Bijih dan yang terbaru di Kampung Jela, Kuala Krai.

"Secara puratanya, kos untuk setiap projek air bersih ini adalah sekitar RM200,000 sehingga RM250,000 bergantung kepada keadaan bekalan air di sesuatu kawasan," katanya kepada pemberita selepas Majlis Perasmian & Penyerahan Program Air Bersih Etiqa di Kampung Bijih, Kuala Krai di sini hari ini.

Sementara itu, Presiden IAM, Zawahir Abdullah berkata, biasanya masalah yang dihadapi oleh penduduk kampung adalah tekanan air yang sangat rendah, masalah air keruh serta sesetengah kawasan tidak mempunyai paip saluran air.

Katanya, melalui projek air bersih ini, tandak air lama yang terletak di kawasan bukit berhampiran kampung dinaik taraf bagi tujuan mendapatkan bekalan air yang lebih banyak dan tekanan air yang lebih tinggi sebelum ia di salurkan ke rumah pam.

"Projek ini menggunakan sistem graviti bagi tujuan penyaluran air dari tandak air melalui paip poli sepanjang lebih kurang tiga kilometer (km) dari muka sauk (intake) ke rumah pam.

"Air tersebut akan ditapis dan dirawat terlebih dahulu menggunakan Sistem Penapis Air Membran Sintetik berskala tinggi dan kemudiannya disimpan di dalam dua buah tangki simpanan berkapasiti 10,000 gelen yang disediakan," katanya.

Zawahir berkata, air terawat kemudiannya disalurkan terus ke paip utama untuk kegunaan harian penduduk kampung.

Ujarnya, selain itu, turut dibina juga adalah pusat pengambilan air atau 'stand-pipe' di kawasan berhampiran bagi memudahkan penduduk mengambil air bersih untuk kegunaan harian.-

UTUSAN

26 November 2023, Berita RTM  
Etiqa launches its 18<sup>th</sup> Clean Water Project





# IAM, Etiqa kick off 'Back to School 2024' in Sarawak

By Ghaz Ghazali  
reporters@theborneopost.com

**KUCHING:** Islamic Aid Malaysia (IAM) together with Etiqa Insurans & Takaful have kicked off their annual 'Back to School' programme at SK Buntal near here.

Aimed at alleviating the burden off low-income households, the programme involves eight zones nationwide, with Sarawak being chosen as the first leg of the tour.

According to IAM president Zawahir Abdullah, the following locations will be Selangor, Pahang, Kedah, Perak, Johor and Kelantan, before concluding the programme in Sabah just before the new school term starts.

"This programme is meant to fulfil Etiqa's corporate 'zakat' (tithe) obligation. This time, the target is for it to benefit 1,600 pupils from selected primary schools across these eight locations, for them to prepare for the 2024 school session."

"For SK Buntal, our 'Back to School 2024' involves presentation of school uniforms to 200 pupils from underprivileged households and also 'asnaf' (groups eligible to receive tithes) children from Kampung Kudei in Kuching.

"Each school pack comprises two sets of uniforms including 'tudung' (mini hijab for schoolgirls), a schoolbag, 'sejadah' (prayer's mat) and two pair of school shoes including socks.

"The teachers had already provided the measurements, so as to make sure that every uniform fits," he said in his speech prior to the presentation of the packs at SK Buntal yesterday morning, where Etiqa Insurans & Takaful Kuching branch's senior accounts manager Noraishikin Bojet was also present.

Later, the IAM dan Etiqa teams carried out their 'Jejak Prihatin 2023' programme at Masjid Darul Muttaqin of Kampung Buntal.

In this regard, Zawahir said Etiqa, as the 'humanitarian partner' of IAM, had arranged for the distribution of food baskets to 250 low-income



Zawahir puts the schoolbag on Ahmad Harith Rifki Ahmad Tarmizi, one of the 200 pupils in Kuching receiving school supplies from Etiqa, as Noraishikin and SK Buntal headmaster Ahmad Uni look on.

households from Kampung Buntal and Kampung Kudei.

Each pack comprised daily essentials such as rice, sugar, cooking oil, milk, flour and biscuit, as well as RM50 cash.

"The recipients of 'Jejak Prihatin' aid are the hardcore poor, single mothers, senior citizens many of whom are without caretakers, and individuals with special needs – all identified as eligible for welfare assistance," said Zawahir, adding that Sarawak was the seventh leg of the 'Jejak Prihatin' programme.

"Before Sarawak, we held it in Kedah, Perak, Kelantan, Terengganu, Selangor and Johor, with Sabah to be next."

"The plan is for it to benefit 2,000 people."

Meanwhile, Noraishikin said the contributions to IAM represented a part of Etiqa's



(From right) Noraishikin and Zawahir hand over the food pack and cash to Denel Dan, one of the 'Jejak Prihatin' aid recipients from Kampung Sungai Lumut.

corporate zakat responsibility for this year, being channelled directly to verified welfare and charitable institutions.

"We at Etiqa always run thorough verification to ensure that only the most deserving institutions would receive the assistance."

"After all, this is zakat and we must be compliant with the call of the 'shariah' (law) in managing our corporate zakat distribution," she said.

Back to Zawahir, he said as a

non-governmental organisation (NGO), IAM serves as the 'bridge' for generous individuals and corporate groups wishing to undertake any humanitarian activities and reach out to those in need.

"It is always an honour to be working with Etiqa in this kind of endeavour."

"That said, we call upon more corporate bodies to emulate Etiqa in carrying out these welfare and humanitarian activities together with NGOs like IAM," he said.



## IAM, Etiqa lancar program 'Kembali Ke Sekolah 2024' di Sarawak

KUCHING: Islamic Aid Malaysia (IAM) bersama Etiqa Insurans & Takaful melancarkan program 'Kembali Ke Sekolah 2024' di Sarawak di Sekolah Kebangsaan (SK) Buntal di sini, semalam.

Dengan objektif untuk meringankan beban yang ditanggung oleh keluarga kurang berkemampuan dan berpendapatan rendah bagi menyediakan kelengkapan sekolah anak-anak mereka, program ini merangkumi lapan siri penjelajahan, di mana Sarawak merupakan lokasi pertama bagi sesi pembelajaran 2024.

Menurut Presiden IAM Zawahir Abdullah, program ini akan diteruskan di Selangor, Pahang, Kedah, Perak, Johor, Kelantan dan Sabah.

"Program ini bertujuan memenuhi tanggungjawab pengagihan sumbangan zakat Etiqa kepada golongan yang benar-benar memerlukan. Ia memberi manfaat kepada 1,600 murid-murid sekolah rendah dari seluruh lapan zon ini dalam persediaan mereka untuk memasuki sesi persekolahan 2024.

"Untuk SK Buntal, program 'Kembali Ke Sekolah 2024' telah menyaksikan penyerahan baju seragam sekolah kepada 200 murid-murid daripada isi rumah yang kurang berkemampuan dan juga anak-anak asnaf dari Kampung Kudei di Kuching. Setiap murid menerima dua set baju sekolah, satu beg sekolah, sejadar dan dua pasang kasut beserta stokin sebagai

persediaan untuk menghadapi sesi persekolahan 2024.

"Bagi memudahkan urusan pengagihan, ukuran saiz baju telah dibuat lebih awal oleh para cikgu bagi memastikan kesesuaian," kata beliau ketika berucap sebelum penyerahan bantuan yang disempurnakan oleh Pengurus Akaun Kanan Etiqa Insurans & Takaful Cabangan Kuching Noraishikin Bojet.

Di samping itu, pihak IAM dan Etiqa turut berkunjung ke Masjid Darul Muttaqin Kampung Buntal di mana 'Jejak Prihatin 2023' dijalankan.

Zawahir berkata melalui program ini, pihak Etiqa sebagai rakan kemanusiaan IAM telah membayai sumbangan berbentuk paket makanan kepada 250 keluarga berpendapatan rendah dari Kampung Buntal dan Kampung Kudei.

Setiap paket mengandungi makanan harian seperti beras, gula, tepung, susu, minyak masak dan biskut, beserta wang tunai RM50.

"Para penerima sumbangan ini terdiri daripada golongan fakir miskin, ibu tunggal miskin, warga emas miskin dan juga orang kelainan upaya (OKU) miskin yang telah dikenal pasti layak menerima bantuan," kata beliau.

Untuk program 'Jejak Prihatin' kali ini, Zawahir berkata Sarawak merupakan lokasi ketujuh selepas Kedah, Perak, Kelantan, Terengganu, Selangor dan Johor.

"Kami akan teruskan dengan aktiviti di Sabah. Jumlah



**PRIHATIN:** Zawahir menyerung beg sekolah ke atas Ahmad Harith Rifki Ahmad Tarmizi, salah seorang daripada 200 kanak-kanak yang menerima sumbangan kelengkapan sekolah daripada Etiqa, di saksikan oleh Noraishikin dan Guru Besar SK Buntal Ahmad Uni.

keseluruhan penerima manfaat bagi program 'Jejak Prihatin 2023' adalah seramai 2,000 orang," tambah beliau.

Menurut Noraishikin pula, pihak Etiqa berasa amat bangga atas penglibatannya dalam pelbagai program kebaikan bagi tahun ini.

"Beberapa aktiviti tanggungjawab zakat korporat telah disusun atur di bawah bumbung Unit Syariah Etiqa, bertujuan untuk menyalurkan bantuan kepada golongan yang kurang bernasib baik, termasuk 'Program Kembali Ke Sekolah' dan 'Jejak Prihatin'. Sumbangan Etiqa kepada IAM adalah sebahagian daripada sumbangan zakat tahunan kami yang dihulurkan secara terus kepada institusi-institusi kebaikan yang layak dibawah program Tanggungjawab Zakat Korporat Etiqa.

"Pihak Etiqa telah meneliti institusi-institusi ini untuk

memastikan hanya yang benar-benar layak sahaja yang akan menerima bantuan dan pada masa yang sama, meletakkan kepercayaan yang tinggi kepada IAM melalui program-program utama mereka," katanya.

Berbalik kepada Zawahir, beliau berkata sebagai sebuah badan bukan kerajaan (NGO), IAM memainkan peranan sebagai pengantara di antara individu mahu pun golongan korporat yang berhajat untuk melaksanakan usaha-usaha kehumanian dalam membantu golongan yang memerlukan.

"Kami berbesar hati kerana berpeluang untuk bekerjasama dengan pihak Etiqa. Di samping itu, kami turut menyerung lebih banyak lagi syarikat korporat mencontohi usaha Etiqa dalam menjayakan misi-misi kemanusiaan dan kebaikan kelolaan organisasi kami," kata beliau.



## Etiqa reaffirms position as leading sustainable insurer



Etiqa and Maybank are the preferred financial services partners of Tesla Malaysia. From left: Etiqa Insurance and Takaful VP/EV product owner Lee Fond Nee, Etiqa General Insurance Bhd CEO Fukhairudin Mohd Yusof, Etiqa General Takaful Bhd CEO Shahruh Azuan Mohamed, Tesla regional director Isabel Fan, Maybank regional director of community distribution (Selangor/Negeri Sembilan) Abd Razak Kamardin, Head of Automobile Financing Azizul Kamarudin, and Head of Sales and Marketing (consumer finance) Zulkefli Mohd Yusof

**IN BECOMING** A signatory to the UN Principles for Sustainable Insurance, Etiqa Insurance and Takaful (the first insurer in Malaysia to do so) reaffirms the importance of sustainability in its long-term business strategy, solidifying its position as a leading sustainable insurer in the region. Group CEO of Insurance and Takaful Kamaludin Ahmad says the decision earlier this year to become a signatory to the global framework, which is under the UN Environment Programme Finance Initiative (UNEP FI), was driven by Etiqa's core purpose: to be an insurance and takaful company that makes the world a better place.

The UNEP FI is a partnership between the UNEP and the global financial sector to mobilise private-sector finance to help create a financial sector that serves people and the planet while delivering a positive impact. The UNEP FI works with more than 400 members comprising banks, insurers and investors, and over 100 supporting institutions.

The insurance and takaful arm of Malayan Banking Bhd (Maybank) has solidified its sustainability targets into three key ambitions:

(i) ensuring all equity investments meet internal environmental,

- (ii) social and governance (ESG) benchmarks by 2025;
- (iii) improving the lives of 889,000 households by 2025; and
- (iv) aiming for carbon neutrality in Scope 1 and 2 emissions by 2030, in line with Maybank group's overall sustainability commitments.

For the first half of 2023, Etiqa has achieved a commendable 83% low-to-medium ESG risk rating for its equity investments, significantly impacted more than 500,000 households (which is half of its target), and made promising strides in reducing fuel consumption for Scope 1 and achieving carbon-neutral status for Scope 2 emissions.

"We integrated ESG principles into our business strategy and aspects of our business operations. At the same time, we are aware of the need to be socially responsible, which drove us to increase awareness of the importance of the 'social' element in ESG," says Kamaludin.

He adds that being at the forefront of sustainability means taking a 360° approach to sustainability and by viewing sustainability as more than corporate social responsibility and waste reduction, Etiqa has come

up with several innovative offerings.

"Our Drive Less Save More motor add-on encourages motorists to drive less to claim a rebate. In addition, we have also offered the first-in-Malaysia EV (electric vehicle) home charger coverage, first-in-Malaysia mental health coverage and first-in-Malaysia online OKU (persons with disabilities) takaful coverage," he says.

"We are also the pilot partner for the Employees Provident Fund's iLindung programme, providing coverage for Malaysians using their EPF account balances, and with the Ministry of Domestic Trade and Costs of Living in providing Rahmah insurance and takaful," says Kamaludin. Through these products and services, Etiqa hopes to encourage its partners and customers to join the insurer on the sustainability journey.

Along the way, Etiqa has overcome three key challenges, namely the lack of awareness of sustainability, the need to shift mindsets and obtaining a baseline understanding of its sustainability position.

"We advocated patience and gradually instilled the significance of sustainability within the organisation. In 2019, inspired by Maybank's sustainability commitments and framework, and with the support of our shareholders Maybank and Ageas, we embarked upon this transformative journey," he says.

Additionally, Etiqa plans to expand its "E" and "S" products and solidify targets for its green portfolio and equity investments.

"We are committed to further reducing our carbon footprint through initiatives such as LED light refurbishment, solar energy usage and electric vehicles. We will continue our collaborations with entities such as ROSE Foundation, National Cancer Society Malaysia and Alam Flora Environmental Solutions (AFES) as part of our commitment to healthcare and recycling initiatives," says Kamaludin.

"As a regional player, we plan to export our sustainability practices to other ASEAN countries, including Singapore, the Philippines, Indonesia and Cambodia, thus extending our sustainability footprint and driving positive change across borders."

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## Etiqa Mentions – Malaysia



Date	Headline	Media Outlet	URL Link
25-Nov-2023 08:40AM	The Star - Green power conundrum; Green vision dilemma; Banks to continue backing ESG-compliant companies; PV module price drop to benefit RE sector	The Star	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231125/news-698560-20231125-2325-1700860353255.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231125/news-698560-20231125-2325-1700860353255.pdf</a>
29-Nov-2023 08:42AM	Sinar Harian - Nikmati air bersih selepas 57 tahun	Sinar Harian	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231129/news-701423-20231129-2325-1701213207211.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231129/news-701423-20231129-2325-1701213207211.pdf</a>
27-Nov-2023 09:05AM	TV1 - Penantian 60 Tahun Berakhir	Etiqa Malaysia   Broadcast News	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Broadcast/202311/20231126/TV1M0700-20231126-02.mp4">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Broadcast/202311/20231126/TV1M0700-20231126-02.mp4</a>
25-Nov-2023 05:08PM	RM800,000 bantu selesai bekalan air bersih di Kelantan	Utusan Online	<a href="https://www.utusan.com.my/nasional/2023/11/rm800000-bantu-selesai-bekalan-air-bersih-di-kelantan/">https://www.utusan.com.my/nasional/2023/11/rm800000-bantu-selesai-bekalan-air-bersih-di-kelantan/</a>
25-Nov-2023 05:08PM	RM800,000 bantu selesai bekalan air bersih di Kelantan	Lumi News	<a href="https://luminews.my/news/1776439">https://luminews.my/news/1776439</a>
25-Nov-2023 03:12PM	Nikmati air bersih selepas 57 tahun	Sinar Harian	<a href="https://www.sinarharian.com.my/article/636470/edisi/kelantan/nikmati-air-bersih-selepas-57-tahun">https://www.sinarharian.com.my/article/636470/edisi/kelantan/nikmati-air-bersih-selepas-57-tahun</a>
25-Nov-2023 03:12PM	Nikmati air bersih selepas 57 tahun	Lumi News	<a href="https://luminews.my/news/1776255">https://luminews.my/news/1776255</a>
11-Nov-2023 05:40PM	IAM, Etiqa kick off 'Back to School 2024' programme in Sarawak	Shafaqna	<a href="http://malaysia.shafaqna.com/EN/AL/3296760">http://malaysia.shafaqna.com/EN/AL/3296760</a>
11-Nov-2023 05:07PM	IAM, Etiqa kick off 'Back to School 2024' programme in Sarawak	Borneo Post Online	<a href="https://www.theborneopost.com/2023/11/11/iam-etiqua-kick-off-back-to-school-2024-programme-in-sarawak/">https://www.theborneopost.com/2023/11/11/iam-etiqua-kick-off-back-to-school-2024-programme-in-sarawak/</a>
11-Nov-2023 02:35PM	IAM, Etiqa lancar program 'Kembali Ke Sekolah 2024' di Sarawak	Utusan Borneo	<a href="https://www.utusanborneo.com.my/2023/11/11/iam-etiqua-lancar-program-kembali-ke-sekolah-2024-di-sarawak">https://www.utusanborneo.com.my/2023/11/11/iam-etiqua-lancar-program-kembali-ke-sekolah-2024-di-sarawak</a>
29-Nov-2023 02:53PM	Zurich, Oyen Launch Asia's First Cat Takaful Plan	RinggitPlus	<a href="https://ringgitplus.com/en/blog/insurance/zurich-oyen-launch-asias-first-cat-takaful-plan.html">https://ringgitplus.com/en/blog/insurance/zurich-oyen-launch-asias-first-cat-takaful-plan.html</a>

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## Etiqa Mentions – Malaysia



Date	Headline	Media Outlet	URL Link
27-Nov-2023 04:30PM	KPDN nears one-year milestone: Reflecting on ministry's impact, and a tireless advocate for the less fortunate	Sinar Daily	<a href="https://www.sinardaily.my/article/213155/malaysia/national/kpdn-nears-one-year-milestone-reflecting-on-ministrys-impact-and-a-tireless-advocate-for-the-less-fortunate">https://www.sinardaily.my/article/213155/malaysia/national/kpdn-nears-one-year-milestone-reflecting-on-ministrys-impact-and-a-tireless-advocate-for-the-less-fortunate</a>
30-Nov-2023 05:53PM	首家大马特斯拉服务中心就在赛城 来看看它是如何运作	SoyaCincau	<a href="https://cn.soyacincau.com/2023/11/30/tesla-service-centre-malaysia-cyberjaya-after-sales-service-body-shop-skg/">https://cn.soyacincau.com/2023/11/30/tesla-service-centre-malaysia-cyberjaya-after-sales-service-body-shop-skg/</a>
30-Nov-2023 05:36PM	首家大马特斯拉服务中心就在赛城 来看看它是如何运作	Lumi News	<a href="https://luminews.my/zh/news/1789703">https://luminews.my/zh/news/1789703</a>
30-Nov-2023 09:17AM	Tesla Service Centre Malaysia: Here's how Tesla after-sales service works	Yahoo! Malaysia News	<a href="https://malaysia.news.yahoo.com/tesla-centre-malaysia-tesla-sales-011754864.html">https://malaysia.news.yahoo.com/tesla-centre-malaysia-tesla-sales-011754864.html</a>
30-Nov-2023 09:17AM	Tesla Service Centre Malaysia: Here's how Tesla after-sales service works (VIDEO)	Yahoo! Malaysia News	<a href="https://malaysia.news.yahoo.com/tesla-centre-malaysia-tesla-sales-011754078.html">https://malaysia.news.yahoo.com/tesla-centre-malaysia-tesla-sales-011754078.html</a>
30-Nov-2023 09:17AM	Tesla Service Centre Malaysia: Here's how Tesla after-sales service works (VIDEO)	Malay News	<a href="https://www.malay.news/tesla-service-centre-malaysia-heres-how-tesla-after-sales-service-works-video/">https://www.malay.news/tesla-service-centre-malaysia-heres-how-tesla-after-sales-service-works-video/</a>
30-Nov-2023 09:17AM	Tesla Service Centre Malaysia: Here's how Tesla after-sales service works (VIDEO)	Malay Mail	<a href="https://www.malaymail.com/news/life/2023/11/30/tesla-service-centre-malaysia-heres-how-tesla-after-sales-service-works-video/104970">https://www.malaymail.com/news/life/2023/11/30/tesla-service-centre-malaysia-heres-how-tesla-after-sales-service-works-video/104970</a>
29-Nov-2023 07:56PM	Tesla Service Centre Malaysia: Here's how Tesla after-sales service works	SoyaCincau	<a href="https://soyacincau.com/2023/11/29/tesla-service-centre-malaysia-cyberjaya-after-sales-service-body-shop/">https://soyacincau.com/2023/11/29/tesla-service-centre-malaysia-cyberjaya-after-sales-service-body-shop/</a>
22-Nov-2023 05:29PM	Smart #1闪亮登场 售RM18万9000起	SoyaCincau	<a href="https://cn.soyacincau.com/2023/11/22/smart-1-malaysia-official-price-rm189k-skg/">https://cn.soyacincau.com/2023/11/22/smart-1-malaysia-official-price-rm189k-skg/</a>
20-Nov-2023 03:15PM	Banjir: UMT aktifkan Bilik Gerakan Bencana	Malaysia Gazette	<a href="https://malaysiagazette.com/2023/11/20/banjir-umt-aktifkan-bilik-gerakan-bencana/">https://malaysiagazette.com/2023/11/20/banjir-umt-aktifkan-bilik-gerakan-bencana/</a>
20-Nov-2023 12:51PM	UMT Aktifkan Bilik Gerakan Bencana	TRDI News	<a href="https://www.trdi.my/umt-aktifkan-bilik-gerakan-bencana">https://www.trdi.my/umt-aktifkan-bilik-gerakan-bencana</a>
15-Nov-2023 09:45AM	Utusan Borneo-Sarawak - Agong berkenan terima zakat perniagaan lebih RM65 juta	TV1	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691373-20231115-2325-1700011955694.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691373-20231115-2325-1700011955694.pdf</a>

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**Etiqa Mentions – Malaysia**



Date	Headline	Media Outlet	URL Link
15-Nov-2023 08:43AM	TV1 - Bayaran Zakat Perniagaan	Tv1	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Broadcast/202311/20231114/TV1M1700-20231114-02.mp4">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Broadcast/202311/20231114/TV1M1700-20231114-02.mp4</a>
15-Nov-2023 08:39AM	The Sun - RM65 million business tithe handed to King	The Sun	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690947-20231115-2325-1700005422454.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690947-20231115-2325-1700005422454.pdf</a>
15-Nov-2023 08:39AM	Berita Harian - Agong berkenan terima bayaran zakat perniagaan lebih RM65j	Berita Harian	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691149-20231115-2325-1700006611616.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691149-20231115-2325-1700006611616.pdf</a>
15-Nov-2023 08:39AM	New Straits Times - King receives over RM65 million in business tithes	New Straits Times	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690641-20231115-2325-1699998748403.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690641-20231115-2325-1699998748403.pdf</a>
15-Nov-2023 08:30AM	Sinar Harian - 16 syarikat tunai zakat lebih RM65j	Sinar Harian	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690964-20231115-2325-1700005466887.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-690964-20231115-2325-1700005466887.pdf</a>
15-Nov-2023 08:30AM	Daily Express - Agong receives RM65m in tithe	Daily Express	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691019-20231115-2325-1700005955932.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231115/news-691019-20231115-2325-1700005955932.pdf</a>
13-Nov-2023 08:34AM	Sinar Harian - AI tingkatkan produktiviti ejen takaful	Sinar Harian	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-689661-20231113-2325-1699824158064.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-689661-20231113-2325-1699824158064.pdf</a>
13-Nov-2023 08:34AM	Suara Sarawak - Mudahkan urusan bersama pelanggan	Suara Sarawak	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-689659-20231113-2325-1699824154295.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-689659-20231113-2325-1699824154295.pdf</a>
13-Nov-2023 08:33AM	Harian Metro - AI bantu proses perjanjian pelanggan	Harian Metro	<a href="https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-690139-20231113-2325-1699834363262.pdf">https://ops.allasianews.com:8443/imageRepo/AAN_Library/Print/202311/20231113/news-690139-20231113-2325-1699834363262.pdf</a>

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## Etiqa Mentions – Malaysia



Date	Headline	Media Outlet	URL Link
12-Nov-2023 11:33AM	AI helps Takaful agent improve productivity, deal with customers	New Sarawak Tribune	<a href="https://www.newsarawaktribune.com.my/ai-helps-takaful-agent-improve-productivity-deal-with-customers/">https://www.newsarawaktribune.com.my/ai-helps-takaful-agent-improve-productivity-deal-with-customers/</a>
11-Nov-2023 08:41PM	MTA HONOURS TAKAFUL INDUSTRY PLAYERS AT TAKAFUL STAR AWARDS 2023	BERNAMA	<a href="https://www.bernama.com/en/general/news.php?id=2243802">https://www.bernama.com/en/general/news.php?id=2243802</a>
11-Nov-2023 07:22PM	MTA RAI PENCAPAIAN CEMERLANG PEMAIN INDUSTRI TAKAFUL MALAYSIA	BERNAMA	<a href="https://www.bernama.com/bm/am/news.php?id=2243783">https://www.bernama.com/bm/am/news.php?id=2243783</a>
11-Nov-2023 07:06PM	AI HELPS TAKAFUL AGENTS IMPROVE PRODUCTIVITY, DEAL WITH CUSTOMERS	BERNAMA	<a href="https://www.bernama.com/en/business/news.php?id=2243779">https://www.bernama.com/en/business/news.php?id=2243779</a>
11-Nov-2023 06:48PM	AI TINGKATKAN PRODUKTIVITI EJEN TAKAFUL, MUDAHKAN URUSAN BERSAMA PELANGGAN	BERNAMA	<a href="https://www.bernama.com/bm/ekonomi/news.php?id=2243766">https://www.bernama.com/bm/ekonomi/news.php?id=2243766</a>
09-Nov-2023 12:46PM	MTA & MITBA FORUM SET TO FOSTER STRONGER TAKAFUL INDUSTRY RELATIONSHIPS	BERNAMA	<a href="https://www.bernama.com/en/press/news.php?id=2242999">https://www.bernama.com/en/press/news.php?id=2242999</a>

# 6 November 2023, Manila Bulletin

## Etiqa Philippines receives Golden Arrow Award for corporate governance

**MANILA BULLETIN**

NEWS BUSINESS ECONOMICS OPINION EI



BUSINESS

### Etiqa Philippines receives Golden Arrow Award for good corporate governance

BY MB BUSINESS

Nov 6, 2023 11:17 AM



As testament to its continuous pursuit of sound and responsible corporate governance, Etiqa Philippines, the country's foremost advocate of insurtech with a strong ASEAN footprint, was recently recognized at the Golden Arrow Awards 2023. It is an annual event that celebrates outstanding achievements in corporate governance organized by the Institute of Corporate Directors (ICD) working closely with the Philippine Securities and Exchange Commission (SEC) and Insurance Commission (IC).



Rico Bautista, President and CEO of Etiqa Philippines, at the Golden Arrow Awards 2023 ceremony, where Etiqa Philippines was recognized for good corporate governance.

Etiqa Philippines President and CEO Rico Bautista expressed his gratitude and pride in the company's achievement, stating, "This accolade is a clear demonstration of our unwavering commitment to establishing and maintaining good corporate governance and a robust organizational structure. By staying committed to this, we not only fulfill our mission of making the Philippines a better place, but also ensure that our customers' and stakeholders' trust in our services is upheld to the highest degree."

Etiqa Philippines' recognition at the Golden Arrow Awards 2023 not only underscores its commitment to good corporate governance practices, but also reinforces its reputation as a formidable ASEAN insurer with a strong focus on humanizing insurance.

Emphasizing the company's commitment to good corporate governance, Bautista further added, "At Etiqa, we continue to cultivate and champion a culture of exceptional corporate governance that aligns with international standards and exemplifies best practices. We proudly stand shoulder to shoulder with the other awardees from various industries with an award that adheres to the stringent standards of ASEAN excellence."

The ASEAN Corporate Governance Scorecard (ACGS) is the instrument used for the assessment and ranking of publicly listed and insurance companies in six ASEAN countries - Indonesia, Malaysia, Philippines, Singapore, Thailand, and Vietnam. The IC, SEC and ICD assess companies based on the ACGS, which serves as an instrument to determine the management of an organization as well as its adherence to governmental regulations. The ACGS evaluates companies across five areas of corporate governance, including rights of shareholders, equitable treatment of shareholders, the role of shareholders, disclosure and transparency, and the responsibilities of the board.



From left: Etiqa Philippines represented by Howard Laurente, Chief Financial Officer, Gladys Pascual, First Vice President Strategy Division, Rico Bautista President and CEO, Atty. Raul Hebron, Executive Vice President Legal and Corporate Secretarial Division, Atty Anjo Tamares, Corporate Secretary and Ricky Jacinto, Independent Board Director at the recent Golden Arrow Award 2023 ceremony held at Okada, Manila.

Similar to the assessment of publicly listed companies, the ACGS is one of the best ways to strengthen corporate governance in the insurance sector, making insurance companies a valuable asset class for the country and making them more attractive to investors. All Philippine insurance companies, like publicly listed companies, play an important role in building trust and attracting investments from both local and foreign sources into the economy.

Bautista stated, "Our dedication to upholding sound corporate governance and putting customers at the center will serve as the guiding force in our mission to humanize insurance and foster trust among our valued customers."



## Insuretech advocate cited for good corporate governance

Roderick Abad · November 4, 2023 · 2 minute read

ETIQA Philippines, a staunch champion of insurance technology (insuretech), was recently feted at the Golden Arrow Awards 2023 for sound and responsible corporate governance.

This recognition given by the Institute of Corporate Directors (ICD), in collaboration with the Philippine Securities and Exchange Commission (SEC) and Insurance Commission (IC), further cements the company's reputation as a top Southeast Asian insurer known for humanizing insurance.

"This accolade is a clear demonstration of our unwavering commitment to establishing and maintaining good corporate governance and a robust organizational structure. By staying committed to this, we not only fulfill our mission of making the Philippines a better place but also ensure that our customers' and stakeholders' trust in our services is upheld to the highest degree," said Etiqa Philippines president and chief executive officer (CEO) Rico Bautista.

According to him, they keep on cultivating and championing a "culture of exceptional corporate governance" that's attuned to international standards and sets best practices.

The IC, SEC and ICD assessed companies based on the Asean Corporate Governance Scorecard (AGCS), a tool used for analyzing and ranking publicly-listed and insurance companies in six member-states of the Association of Southeast Asian Nation (Asean), such as Indonesia, Malaysia, the Philippines, Singapore, Thailand and Vietnam.

These organizations used this barometer to help determine the management of an organization as well as its governmental regulations compliance. The AGCS evaluates firms across five areas of corporate governance: rights of shareholders, equitable treatment of shareholders, disclosure and transparency, and the responsibilities of the board. Like the publicly-listed companies, it is one of the best ways to strengthen corporate governance in the insurance sector, making industry players the nation's valuable asset class that's appealing to both local and international investors.

"We proudly stand shoulder to shoulder with the other awardees from various industries with an award that adheres to the stringent standards of Asean excellence," Bautista said.

"Our dedication to upholding sound corporate governance and putting customers at the center will serve as the guiding force in our mission to humanize insurance and foster trust among our valued customers," he added.

The Golden Arrow Awards 2023 is another feather on its cap this year. Prior to this, Etiqa Philippines won the Insurtech Initiative of the Year title at the Insurance Asia Awards 2023 for its Gadget Protection product.

This first foray of the company into embedded insurance with e-commerce platform provider Igloo seeks to protect users of smartphones and other electronic devices from unexpected repair costs due to unwanted incidents.

The regional insurer's first gadget microinsurance was also adjudged the Best Insuretech Initiative in the Philippines for 2022 during the 10th Annual International Finance Awards.

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## Etiqa Mentions – The Philippines



Date	Headline	Media Outlet	URL Link
28-Nov-2023 11:28AM	Etiqa Philippines receives Golden Arrow Award for good corporate governance	2.O Magazine	<a href="https://2ndopinion.ph/etiqaphilippines-receives-golden-arrowaward-for-good-corporate-governance/">https://2ndopinion.ph/etiqaphilippines-receives-golden-arrowaward-for-good-corporate-governance/</a>
08-Nov-2023 08:22AM	Etiqa Philippines receives Golden Arrow Award for good corporate governance	Mega Bites	<a href="https://www.megabites.com.ph/etiqaphilippines-receives-golden-arrowaward-for-good-corporate-governance/">https://www.megabites.com.ph/etiqaphilippines-receives-golden-arrowaward-for-good-corporate-governance/</a>
06-Nov-2023 12:23PM	Etiqa Philippines receives Golden Arrow Award for good corporate governance	World News	<a href="https://article.wn.com/view/2023/11/06/Etiqa_Philippines_receives_Golden_Arrow_Award_for_good_corpo/">https://article.wn.com/view/2023/11/06/Etiqa_Philippines_receives_Golden_Arrow_Award_for_good_corpo/</a>
02-Nov-2023 01:13AM	Etiqa PH gets award for governance	World News	<a href="https://article.wn.com/view/2023/11/01/Etiqa_PH_gets_award_for_governance/">https://article.wn.com/view/2023/11/01/Etiqa_PH_gets_award_for_governance/</a>
02-Nov-2023 12:19AM	Etiqa PH gets award for governance	The Manila Times	<a href="https://www.manilatimes.net/2023/11/02/business/corporate-news/etiqaph-gets-award-for-governance/1917568">https://www.manilatimes.net/2023/11/02/business/corporate-news/etiqaph-gets-award-for-governance/1917568</a>
26-Nov-2023 10:57AM	KonsultaMD seals groundbreaking partnerships with Etiqa and Lacson & Lacson	iStorya	<a href="https://www.istorya.net/forums/content/konsultamd-seals-groundbreaking-partnerships-etiq-and-lacson-lacson-4120/">https://www.istorya.net/forums/content/konsultamd-seals-groundbreaking-partnerships-etiq-and-lacson-lacson-4120/</a>
20-Nov-2023 06:59PM	KonsultaMD nakig-uban sa Etiqa, Lacson ug Lacson	The Sun.Star	<a href="https://www.sunstar.com.ph/superbalita-cebu/konsultamd-nakig-uban-sa-etiq-lacson-ug-lacson">https://www.sunstar.com.ph/superbalita-cebu/konsultamd-nakig-uban-sa-etiq-lacson-ug-lacson</a>
20-Nov-2023 02:06PM	KonsultaMD seals groundbreaking partnerships with Etiqa and Lacson & Lacson for game-changing health plans, hassle-free healthcare	The Sun.Star	<a href="https://www.sunstar.com.ph/cebu/feature/konsultamd-seals-groundbreaking-partnerships-with-etiq-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare">https://www.sunstar.com.ph/cebu/feature/konsultamd-seals-groundbreaking-partnerships-with-etiq-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare</a>
17-Nov-2023 07:14AM	KonsultaMD forges ties with health insurance firms	Manila Bulletin	<a href="https://mb.com.ph/2023/11/16/konsulta-md-forges-ties-with-health-insurance-firms">https://mb.com.ph/2023/11/16/konsulta-md-forges-ties-with-health-insurance-firms</a>
17-Nov-2023 12:18AM	KonsultaMD ties up with insurance firms	The Manila Times	<a href="https://www.manilatimes.net/2023/11/17/business/corporate-news/konsultamd-ties-up-with-insurance-firms/1920249">https://www.manilatimes.net/2023/11/17/business/corporate-news/konsultamd-ties-up-with-insurance-firms/1920249</a>
16-Nov-2023 01:46PM	KonsultaMD seals groundbreaking partnerships with Etiqa and Lacson & Lacson for game-changing health plans, hassle-free healthcare	Apps Gadget	<a href="https://www.appsgadget.com/2023/11/KonsultaMD%20Etiqa%20and%20Lacson.html">https://www.appsgadget.com/2023/11/KonsultaMD%20Etiqa%20and%20Lacson.html</a>

**November 2023**

## Etiqa Mentions – The Philippines



Date	Headline	Media Outlet	URL Link
16-Nov-2023 12:45PM	KONSULTAMD SELLS GROUNDBREAKING PARTNERSHIPS WITH ETIQA AND LACSON & LACSON FOR GAME-CHANGING HEALTH PLANS, HASSLE-FREE HEALTHCARE	The POST	<a href="https://thePOST.net.ph/society/konsult amd-seals-groundbreaking-partnerships-with-etiqa-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare/">https://thePOST.net.ph/society/konsult amd-seals-groundbreaking-partnerships-with-etiqa-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare/</a>
16-Nov-2023 11:14AM	KonsultaMD seals groundbreaking partnerships with Etiqa and Lacson & Lacson for game-changing health plans, hassle-free healthcare	Punto Central Luzon	<a href="https://punto.com.ph/konsultamd-seals-groundbreaking-partnerships-with-etiqa-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare/">https://punto.com.ph/konsultamd-seals-groundbreaking-partnerships-with-etiqa-and-lacson-lacson-for-game-changing-health-plans-hassle-free-healthcare/</a>
24-Nov-2023 06:06AM	Gadget Insurance Market Emerging Technologies and their Impact Analysis 2032	Taiwan News Online	<a href="https://www.taiwannews.com.tw/en/news/5046351">https://www.taiwannews.com.tw/en/news/5046351</a>
22-Nov-2023 09:40AM	Johns Hopkins Director conducts Digital Pilipinas organized workshop for health leaders	Dubai Tech News	<a href="https://dubaitechnews.com/johns-hopkins-director-conducts-digital-pilipinas-organized-workshop-for-health-leaders/">https://dubaitechnews.com/johns-hopkins-director-conducts-digital-pilipinas-organized-workshop-for-health-leaders/</a>
22-Nov-2023 08:00AM	Johns Hopkins Director conducts Digital Pilipinas organized workshop for health leaders	Coingeek	<a href="https://coingeek.com/johns-hopkins-director-conducts-digital-pilipinas-organized-workshop-for-health-leaders/">https://coingeek.com/johns-hopkins-director-conducts-digital-pilipinas-organized-workshop-for-health-leaders/</a>
20-Nov-2023 08:15AM	Johns Hopkins Director holds Digital Pilipinas Workshop for Health Leaders	The Philippine Business and News	<a href="https://thephilbiznews.com/2023/11/20/johns-hopkins-director-holds-digital-pilipinas-workshop-for-health-leaders/">https://thephilbiznews.com/2023/11/20/johns-hopkins-director-holds-digital-pilipinas-workshop-for-health-leaders/</a>